

LIMITED WARRANTY



# LIMITED WARRANTY

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This Limited Warranty gives you specific legal rights; you may have other rights that vary depending on local law. If you are dealing as a consumer, your statutory rights are not affected.

**HARDWARE:** HP warrants to the original purchaser ("Customer") that new HP branded hardware products will be free from defects in workmanship and materials, under normal use, for one (1) year from the original purchase date, and that refurbished HP branded hardware products (marked and sold as such by HP) will be free from defects in workmanship and materials, under normal use, for ninety (90) days from the original purchase date.

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**EXCLUSIONS:** This Limited Warranty does not apply (1) to damage to the surface of the product, including cracks or scratches on the LCD touchscreen or outside casing; (2) to damage caused by misuse, neglect, improper installation, storage or testing, unauthorized attempts to open, repair, or modify the product, or any other cause beyond the range of the intended use; (3) to damage caused by accident, fire, dirt, sand, moisture or liquids, power changes, other hazards, or acts of God; (4) to damage caused by use of the product with any non-HP device or service if such device or service causes the problem; or (5) if any HP serial number has been removed, defaced or altered.

This HP product includes a rechargeable battery. HP warrants that it will repair or replace the battery, at HP's option, if the battery manifests a defect in materials or workmanship during the one (1) year period from the date of purchase of the HP

product that uses the battery. As with all batteries, the maximum capacity of the battery included in the HP product will decrease with time or use, and battery life will vary depending on product model, configuration, loaded applications, features, use, wireless functionality and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. Accordingly, a decrease in maximum battery capacity or battery life is not a defect in materials or workmanship and this Limited Warranty does not cover changes in battery capacity or battery life. To the extent permitted by local law, your battery is only warranted against defects in materials or workmanship resulting in failure of the battery to operate during the (1) year period from the date of purchase of the HP product that uses the battery. To determine whether your battery has had a warranted failure, you may be required to run an HP diagnostic test.

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**EXCLUSIVE REMEDIES:** Should a covered defect occur during the warranty period and you notify HP, your sole and exclusive remedy shall be, at HP's sole option and expense, to repair or replace the product or software. If HP cannot reasonably repair or replace then HP may, in its sole discretion, refund the purchase price paid for the product. Replacement products or parts may be new or reconditioned or comparable versions of the defective item. HP warrants any replaced or repaired product, part, or software for a period of ninety (90) days from shipment, or through the end of the original warranty, whichever is longer.

**OBTAINING WARRANTY SERVICE:** Customer must contact an HP Technical Support or Customer Service center within the applicable warranty period to obtain warranty service authorization. To obtain the number in your area, refer to HP's website at [www.hpwebos.com/intl](http://www.hpwebos.com/intl). Dated proof of original purchase will be required. Products or parts shipped by Customer to HP must be sent postage-paid and packaged appropriately for safe shipment. HP is not responsible for Customer products received without a warranty service authorization and may be rejected. Repaired or replacement products will be shipped to Customer at HP's expense. All products or parts that are replaced become the property of HP. HP shall not be responsible for Customer's software, firmware,

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